

WHEELING TOWNSHIP TRANSPORTATION SENIOR & DISABILITY SERVICES

Wheeling Township provides transportation service for seniors (age 60 and over) and *permanently* disabled residents (age 18 and over with a doctor's certification).

All riders must reside in Wheeling Township, be pre-registered with the Township Transportation Department and able to safely ride our vehicles.

- Buses operate within Wheeling Township only, with some exceptions for medical trips. *Please check with our Transportation Department.*
- Passengers should be ready 15 minutes prior to the scheduled pick-up and return times. *Drivers are allowed to wait for only 5 minutes.*
- Services are "door to door".
- Passengers must limit their purchases to 2 grocery sized bags.
- Please see reverse side for detailed service information.

Wheeling Township
1616 N. Arlington Heights Rd.
Arlington Heights, IL 60004
Phone : 847.259.7743
Fax: 847.259.1570
www.wheelingtowship.com

Service Hours

9:00 a.m.

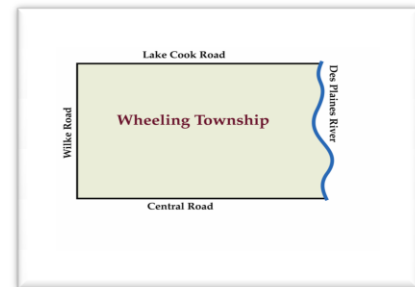
3:30 p.m.

Week days only

Advance reservation is necessary.

Only one round trip per day is allowed.

Minors and non-registered riders are not allowed to ride on the buses.



\$2.00 within Township

\$8.00 outside the Township
(Medical service only –
Please consult with the
Transportation Dept.)

Payment must be made to the driver with exact fare. No coupons, passes or prepaid tickets.



- **Dial A Ride Bus**

This is a scheduled bus service following a pre-set schedule picking up passengers from their homes and dropping them off at destinations throughout the Township. Times are *approximate within 15 minutes*. (Grocery stores, beauty shops, banks, etc.)

Reservations are required and MUST be made
2 business days in advance

- **Medical Bus**

This bus service is provided from Medical appointments ONLY. Pick-up times are determined by the rider's appointment time. Riders call the office for a pick up AFTER their appointment.

Reservations are required & may be made up to
30 business days in advance.

Due to heavy demand, a minimum of 10 business days advance notice is recommended.

Please make your medical appointments no earlier than **9:30AM** or later than **2:00PM**.
You must be finished by **3:30PM** to allow for return ride.

- The Medical Bus service is for use within Wheeling Township. However, a few health care locations in nearby areas are served. (Glenbrook Hospital, selected dialysis/cardiac treatment centers and select medical offices – call for more info)
- Our drivers are NOT trained medical professionals. Riders must be in stable condition, be able to ride in a sitting position and WILL BE PERIODICALLY EVALUATED FOR SAFE TRANSPORT.
- All riders must be free from having a communicable disease. You may be required to provide a physician's statement certifying you are free of a communicable disease.
- One registered caregiver is allowed to ride with the patient at no charge.
- Riders are permitted to call for their return ride when they are finished with their visit. It is normal to wait between 15-20 minutes, but this time can be longer depending on circumstances.

Dial A Bus & Medical Bus

Service Information

Reservations: Call (847) 259-7743 (calls are taken from 9:00am-4pm). Please speak with our Transportation office to make a reservation. You may leave a message and we will call you back.

Cancellations: Cancellations can be made anytime by calling (847) 259-7743. Please cancel as soon as possible. You may leave a message on the office recording.