

# WHEELING TOWNSHIP

## TRANSPORTATION

### SENIOR & DISABILITY SERVICES

Wheeling Township provides transportation service for seniors (age 60 and over) and *permanently* disabled residents (age 18 and over with a doctor's certification).

All riders must reside in Wheeling Township, be pre-registered with the Township Transportation Department and able to safely ride our vehicles.

- Buses operate within Wheeling Township only, with some exceptions for medical trips. *Please check with our Transportation Department.*
- Passengers should be ready 15 minutes prior to the scheduled pick-up and return times. *Drivers are allowed to wait for only 5 minutes.*
- Services are "door to door".
- Passengers must limit their purchases to 2 grocery sized bags.
- Please see reverse side for detailed service information.

**Wheeling Township**  
1616 N. Arlington Heights Rd.  
Arlington Heights, IL 60004  
Phone : 847.259.7743  
Fax: 847.259.1570  
[www.wheelingtowship.com](http://www.wheelingtowship.com)

#### Service Hours

**9:00 a.m.**

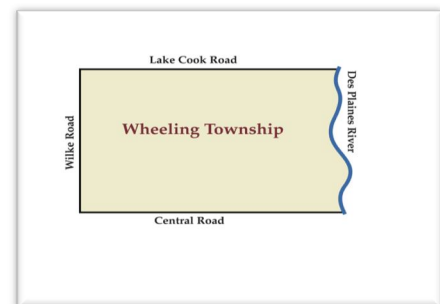
**3:30 p.m.**

Week days only

Advance reservation is necessary.

Only one round trip per day is allowed.

Minors and non-registered riders are not allowed to ride on the buses.



**\$2.00** within Township

**\$8.00** outside the Township  
(Medical service only –  
Please consult with the  
Transportation Dept.)

Payment must be made to the driver with exact fare. No coupons, passes or prepaid tickets.

## WHEELING TOWNSHIP TRANSPORTATION

### SENIOR & DISABILITY SERVICES

- **Dial A Ride Bus**

This is a scheduled bus service following a pre-set schedule picking up passengers from their homes and dropping them off at destinations throughout the Township. Times are *approximate within 15 minutes*. (Grocery stores, beauty shops, banks, etc.)

*Reservations are required & must be made TWO business days in advance.*

- **Van Service – MEDICAL ONLY**

This bus service is provided for medical appointments ONLY. Pick-up times are determined by the rider's appointment times.

*Reservations are required & may be made up to THIRTY business days in advance. Due to heavy demand for this service, a minimum of TEN business days advance notice is recommended.*

Please make your appointments no earlier than **9:30 AM** or later than **2:00 PM**. You must be finished by **3:30 PM** to allow for a return ride.

- This service is for use in Wheeling Township. However, a few health care locations in nearby areas are served. (Glenbrook Hospital, selected dialysis/cardiac treatment centers and selected medical offices)
- Our drivers are NOT trained medical professionals. Riders must be in stable condition, be able to ride in a sitting position and will be periodically evaluated for safe transport.
- All riders must be free from having a communicable disease. You may be required to provide a physician's statement certifying you are free of a communicable disease.
- One registered caregiver is allowed to ride with the patient at no charge.
- Riders are permitted to call for their return ride when they are finished with their visit. It is normal to wait between 15-20 minutes, but this time can be longer depending on circumstances.

### ***Service Information:***

**Reservations:** Call **847-259-7743** (Calls are taken from 9:00 AM- 4:00 PM – Please speak with our Transportation office to make a reservation.)

**Cancellations:** Cancellations can be made anytime by calling **847-259-7743**. (For cancellations, you may leave a message on the office recording.)